



Lifeline Program

You may qualify for discounted telephone service

What is Lifeline?

Lifeline is a South Carolina and federal program that makes telephone service affordable for eligible, low-income households. Eligible households receive a monthly credit of \$12.75 on residential telephone service.

Do I qualify?

You may qualify for Lifeline if you, your dependent, or your household receives Medicaid (Healthy Connections), SNAP (formerly Food Stamps), TANF (Family Independence), National School Lunch Free Lunch Program, Public Housing Assistance (Section 8), Supplemental Security Income (SSI), LIHEAP, or if your total household income is at or below [135% of the Federal Poverty Guidelines](#).

Are there restrictions?

Lifeline is only available on one wireline or one wireless telephone per household. Customers may not transfer their Lifeline benefits to another person, even if the other person is eligible. Each year, Lifeline customers must certify that they are still eligible for the discount. Customers who willfully make false statements in order to obtain the benefit are subject to fine or imprisonment or may be barred from the program.

How do I apply for Lifeline?

To enroll in Lifeline contact your local business office.

Abbeville Office

(864) 446-2111
233 Hwy 28 By-
Pass
Abbeville, SC
29620

McCormick Office

(864) 852-5000
200 Virginia Street
McCormick, SC
29639

Iva Office

(864) 352-6111
619 West Front
Street Iva, SC 29655

* Lifeline is funded through the federal and state Universal Service Funds. The South Carolina fund is administered by the S.C. Office of Regulatory Staff, 1441 Main St., Suite 300, Columbia, SC 29201.