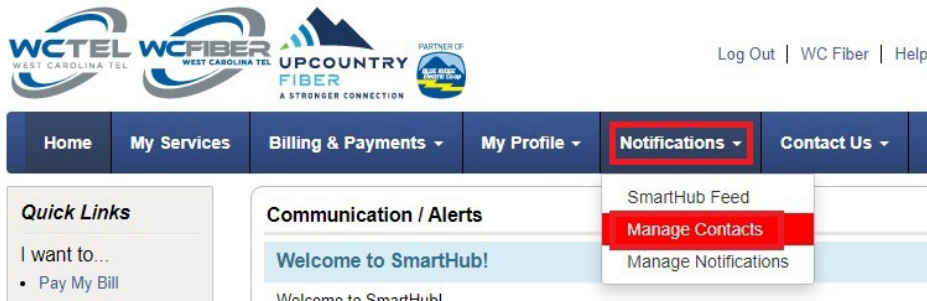


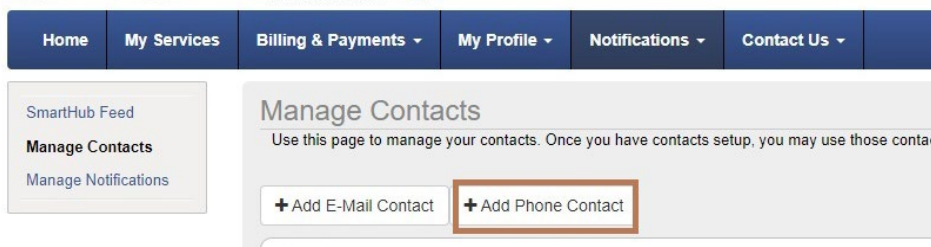


How to sign up for Text Alerts (Online)

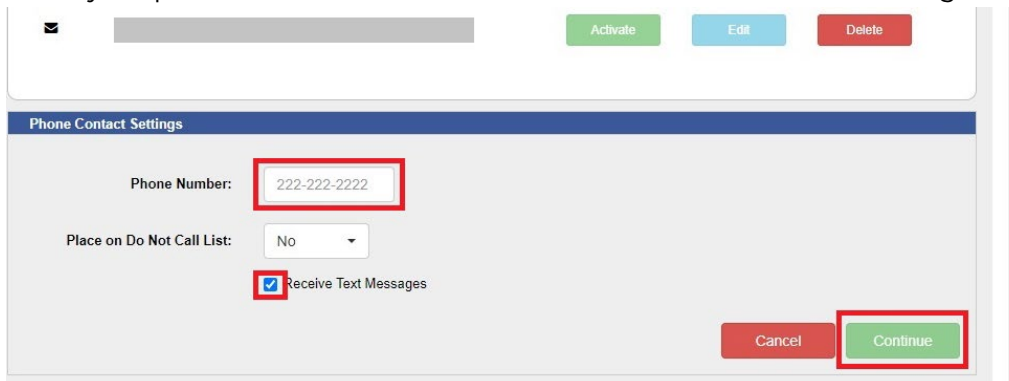
1. Login to your SmartHub account and click on “Notifications”. Then click on “Manage Contacts”.



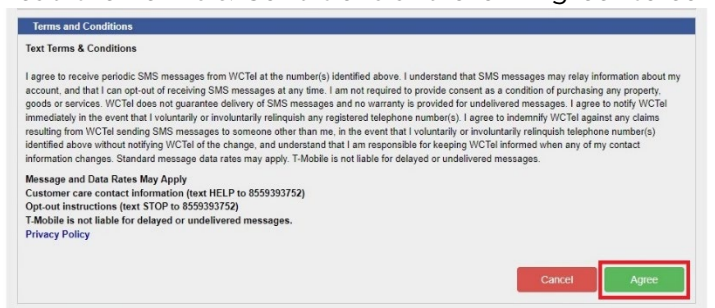
2. Click “Add Phone Contact”



3. Enter your phone number. Check the box labeled “Receive Text Messages”. Click “Continue”.



4. Read the Terms & Conditions and click “Agree” to continue.



(Continued on back)

- You should receive a unique verification code to the phone number you registered (this may take a few minutes to receive). Enter the verification code in the box and click “Save Contact”.

The screenshot shows the 'Confirm Contact' page with a 'Phone Verification Code' input field highlighted in red. A green message states 'A new verification code has been sent.' Below the input field are fields for 'Phone Number', 'Place on Do Not Call List' (set to No), and 'Receive Text Messages' (set to Yes). A 'Resend Verification Code' button is at the bottom left, and 'Close' and 'Save Contact' buttons are at the bottom right. To the right, a text message example is shown with the code '190826' highlighted in red. A callout box points to this code with the text 'Text message verification code example'.

- Click “Manage Notifications” in the left menu and then click “Switch to Condensed Mode”.

The screenshot shows the 'Manage Notifications' page. The left navigation menu has 'Manage Notifications' highlighted in red. The main content area has a 'Switch to Condensed Mode' button highlighted in red under the 'Too Many Options' section.

- Click “Yes” to the alert that pops up.

The screenshot shows a 'Condensed Mode' alert dialog with the text: 'ALERT: If you make changes using Condensed Mode on the Manage Notifications screen, it could overwrite notification preferences you set up in Advanced Mode. Would you like to switch to Condensed Mode?'. The 'Yes' button is highlighted in red.

- If you have multiple accounts, select the account you would like to receive text message notifications for. Then select the drop-down menu by each notification category and select the phone number you enrolled onto your account. Then select “Save Settings”.

The screenshot shows the 'Select Account' page. A table lists notification categories: Billing, Miscellaneous, On Demand, and Service. Each row has a 'Text Message' dropdown menu (all set to 'None' and highlighted in red) and an 'E-Mail' dropdown menu. At the bottom right, there are 'Reset' and 'Save Settings' buttons, with 'Save Settings' highlighted in red.

- Congratulations! You are now set up to receive text message notifications about your account and services!